Above the line behaviour – professional

Polite  Humble  Helpful  Flexible
Show appreciation  Look out for others  Encouraging
Challenge the usual way  Improvise  Offer improvement ideas
Initiative  Keen  Predictable  Self-controlled
Generous  Open & honest  Respectful  Caring
Helpful  Enthusiastic  Responsible
Listen, listen, listen  Apologise quickly  Seek team success

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MEDICAL OFFICERS

Rude  Selfish  Arrogant  Condescending  Status-chaser
Not contribute  Bossy  Harsh  Self-appreciate  Trash-talk  Gossip
Avoid accountability  Dodge responsibility  Fail to commit  Do the minimum
Problem focused  Roster demanders  Its not my job
Unpredictable  Ignore wrong  Harbour grudges  Fragile ego
Sarcasm  Offensive  Swearing

Below the line behaviour – underperformance

Based on the principles contained in both Ten characteristics of a high performance team and The five dysfunctions of a team.